

CASE STUDIES

Crew Welfare Solution

Cost-Effective and Reliable Connectivity for Offshore Crews



subsea 7

Subsea 7 is a leading global contractor in seabed-to-surface engineering, construction and services to the offshore energy industry. The organization required a fully managed VSAT system, custom designed to support crew communications for its globally dispersed vessels.

Requirements

- High-speed broadband internet for crew, separate from corporate network
- Compact equipment that can easily be shipped and installed onboard
- High-availability connectivity for crew to purchase internet access on their personal devices
- Ability for service to be available globally wherever vessels operate

Solution

- Fully managed, 24x7 'hotel-style' internet access on each ship
- Dedicated crew network via separate stabilized antenna offers backup to corporate network
- Customized page with company branding for all users accessing the system
- Flexible and secure billing platform for crew internet access (timed or per MB)

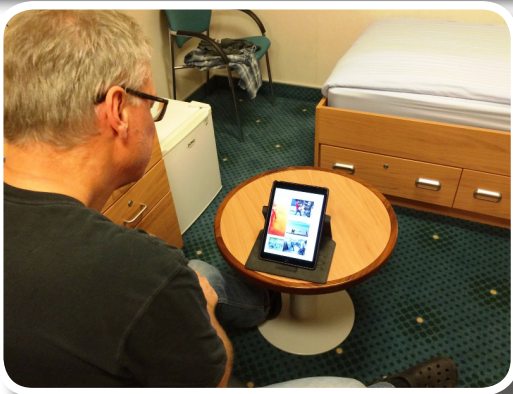
Outcome

- Dedicated, separate network system provides crew with reliable wireless access and eliminates the frustrations of competing network priorities
- Allows crew to browse the internet, send emails and keep in touch with family and friends via social media access
- System has successfully managed nearly 20,000 individual user accounts since deployment

Reliable Wireless Access for Voice, Internet & Content Streaming

Global High-Speed Access For:

- Skype
- Email
- Social Media
- News & Entertainment
- FaceTime
- Online Banking
- E-learning

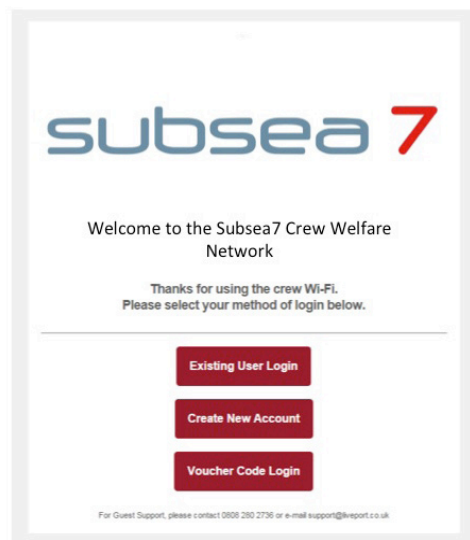


Quick and easy sign-up and access via iPad, iPhone, Android device or laptop



Customer Portal Features:

- User-friendly and reliable self-service system
- 24x7 technical support
- Bandwidth management per user
- Subscriber account management
- Monthly reporting capabilities
- Web content filtering options



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