

# CASE STUDIES

## Crew Welfare Solution

*Cost-effective & reliable connectivity for offshore crews*



### subsea 7

Subsea 7 is a leading global contractor in seabed-to-surface engineering, construction and services to the offshore energy industry. The organization required a fully managed VSAT system, custom designed to support crew communications for its globally dispersed vessels.

#### Requirements

- High speed broadband crew internet separate from corporate network
- Compact equipment that can easily be shipped and installed onboard
- High-availability connectivity for crew to purchase internet access on their personal devices
- Ability for service to be available globally, wherever vessels operate

#### ITC Global Crew Welfare Solution

- Fully managed 24x7 'Hotel style' internet access on each ship
- Dedicated crew network on separate stabilized antenna offers backup to corporate network
- Customized tailored page for all users accessing the system with company branding
- Flexible and secure billing platform to pay for crew Internet access (timed, per MB, etc.)

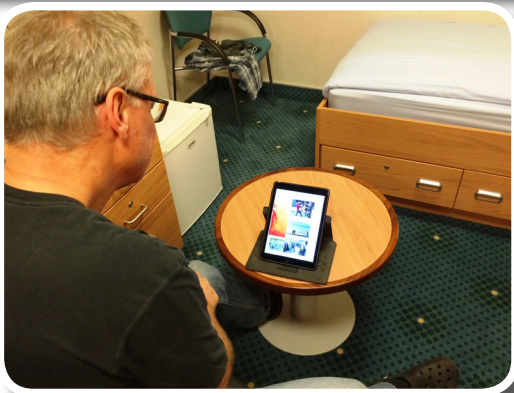
#### Outcome

- Dedicated separate system provides crew with reliable wireless access and eliminates the frustrations of competing network priorities
- Allows crew to browse the Internet, send emails and keep in touch with family and friends over social media networks
- System successfully managing more than 1,100 individual user accounts

# Reliable Wireless Access for Voice, Internet & Content Streaming

## Global High-speed Access For:

- Skype
- Email
- Social media
- News & Entertainment
- FaceTime
- Online banking
- E-learning

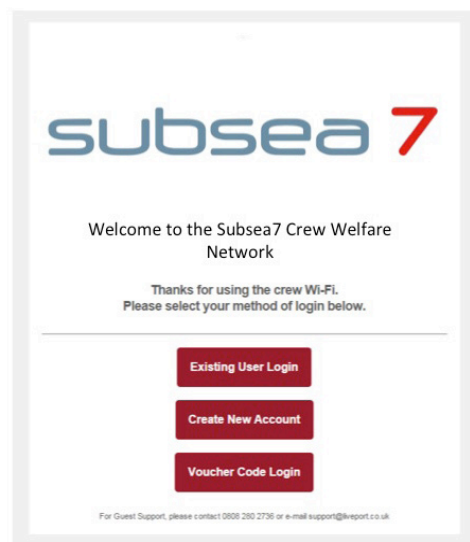


Quick and easy sign-up and access via iPad, iPhone, Android device or laptop.



## Customer Portal Features:

- User friendly and reliable self-service system
- 24/7 Technical support
- Bandwidth Management per User
- Subscriber Account management
- Monthly reporting capabilities
- Web content filtering options



To learn more about ITC Global visit [www.itcglobal.com](http://www.itcglobal.com) or email us at [sales@itcglobal.com](mailto:sales@itcglobal.com)

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